

# SOLUTIONS 11

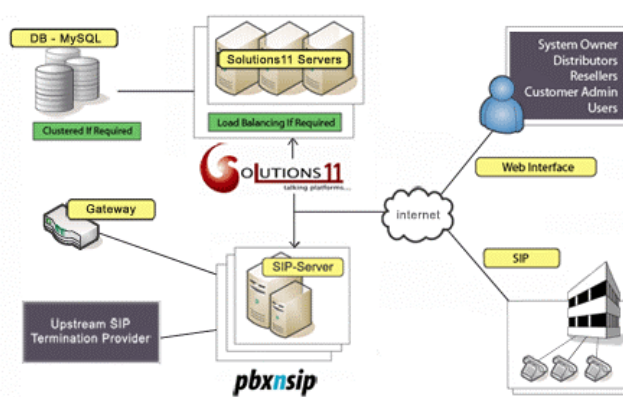
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## Solutions11 Data Sheet

A fully scalable **Secure Telephone Management Platform** designed for ISPs, ITSPs, Enterprises and Corporates.

### Key Points:

- Full Security Support (TLS/SRTP)
- Session Border Controller
- Revenue Management
- Integrated Billing
- Dynamic management levels
- Full PBX features
- Fully scalable
- End-user interface
- Accounting & Multi Currency



### Solutions11 Platform

Our platform is designed so that customers can deploy and operate hosted telephony solutions for their own clients or within their own enterprise or corporate infrastructure. We differentiate our offering in numerous ways, which can be grouped under 2 main headings - Revenue Management Platform and SIPS Telephone Soft Switch.

### Revenue Management Platform

The revenue management platform is fully dynamic with unlimited levels of Distributor and/or resellers. With a built in billing engine their no need to buy this expensive extra module.

#### Key Points:

- White label branding
- Unlimited distributors and resellers
- Unlimited profit centres
- Integrated billing
- Recurring billing
- Accounting and tax control
- Multi currency
- End-user provisioning
- Profit control

- Pre Paid
- Post Paid

### SIPS PBX Soft Switch

The PBX soft switch incorporates a built in Session Border Controller so you won't have issues with NAT. It also provides for full security support with TLS and SRTP.

#### Key Points:

- SIP compliant
- Extensions with voicemail
- Auto attendants
- Hunt groups
- Conferencing
- Paging groups
- Service flags
- Agent groups (ACDs)
- IVR nodes
- Time Flags (manual and fixed)
- Holiday Time Flags

### Platform Infrastructure

The platform is fully scalable and will grow with your business needs. Load balancing can be applied to the management web interface. Connect direct to gateways or upstream service providers via trunks.

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## Main Features

Solutions11 is designed to meet the expectations of any ITSP. The platform is packed with features normally found by joining together many different components.

## VoIP Accounts

- PBX Accounts (Domain Partitioned)
- Single Accounts
- SIP Trunking Accounts
- Calling Card Accounts

## System Owners Distributors/Resellers

- Unlimited Distributors levels
- Unlimited Resellers
- Unlimited Companies or Residential

## Recurring Billing

- Weekly
- 4 Weekly
- Monthly
- Yearly
- Bill from today
- Pro rata for the rest of the period
- From the 1<sup>st</sup> of the next period

## Profit Centres

- Country, currency and tax logic
- Billing Processing Options
- 4 VoIP Accounts
- IP Rate Cards (unlimited)
  - Margin increase
  - First Charge
  - Next Charge
  - Minimum Charge
- DID Sales
- IP Phone Sales
- IP PBX Sales
- Generic Sales
- Import and Export facility
- Nominal Accounts
  - Sales
  - Tax
- Invoicing
- Billing
- XML Export for Invoices

## User Groups and Permissions

- Create Groups
- Functionality is Read / Write or Hidden
- Available at all 3 levels

## 5 User Levels

- System Owner
- Distributor
- Reseller
- Customer Administrators
- Customers

## CSS Styles

- 4 House Styles
- Dynamic CSS
- Available at all levels

## Gateways or Providers

- Multiple Gateways
- Multiple Upstream Providers
- Least Cost Routing
- Open and close routes

## Live Billing and Reports

- CDR reports at all levels
- Daily Reports
- Monthly Reports  
System Owner, Distributor, Reseller,  
and customer level reports

## PBX Additional Accounts

- Restriction per company
- Remote calling
- Hunt Groups
- Auto Attendants
- ACDs
- Conference Rooms
- IVR Nodes
- Paging
- Time Service Flags
- Shared Mailboxes
- Mailboxes
  - MWI
  - Email

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